# **NACM National Trade Credit Report and Tools**

### User Guide

**Great Service** 

**Great Report** 

**Great Tools** 

### BY NACM MEMBERS • FOR NACM MEMBERS

The National Association of Credit Management (NACM) supports businesses as they make decisions to sell goods and services on credit.

When it comes to providing businesses with factual, accurate, fresh and relevant information, the NACM National Trade Credit Report is the right choice. NACM has more than a century of experience supporting trade credit, and we'll be here tomorrow and beyond to support you.

To learn more about the report and tools, contact your participating NACM Affiliate today!

### Tradeline Data

- Predictive Score
- Collection Claims
- Corporate Information
- Public Records
- Access to Additional Third-Party Public Record Data
- Portfolio Risk Analysis
- Non-Member Credit References
- Account Monitor Service
- Trade Profile Report



Do you remember the board game Clue? Players would have to make their way around the board, picking up clues and trying to put them all together to figure out "who dunnit." (Colonel Mustard in the library with the rope!)

As credit managers, we are doing the same thing—trying to put all the pieces together to make an informed credit risk decision. A good credit manager could be named in the same company as Sherlock Holmes, Nancy Drew or Inspector Clouseau.

There are many tools available in the credit detective's toolbox, and prominent among them is NACM's National Trade Credit Report (NTCR). The NTCR provides users with tradelines derived from hundreds of NACM members who contribute and share their trade data. As a user of the NTCR, the value to me comes in the form of coupling the trade data with my other credit bureau sources. I have found there is no one perfect report, but combining the information found in a few provides me a pretty clear picture of my customer.

The NTCR trade data comes from fellow NACM members across many different industries. It really is like an Industry Trade Group on steroids! There are more than 1,000 trade groups represented in the tradelines of the NTCR. I am able to see how customers pay both inside my industry, as well as how they pay other obligations. The customer may pay its suppliers very well to keep product flowing, but not pay for its office supplies. As an economist, I love to pore through data. One of my favorite sources is the NTCR because the tradelines cover so many industries. As I often tell colleagues, the data tell the story, and the NTCR is simply good, current data.

The NTCR also provides access to public information. Suits, liens, UCC data and officer data can be selected from within the report; you just choose whether you want to pull it out or not. I often use it as confirmation of my other sources, which can sometimes be outdated.

Speaking of confirmation, one of my favorite features of the NTCR is the Portfolio Risk Analysis (PRA) tool. As a credit manager, I already know the risk appetite of my company. Validating that I am operating within that risk profile can be more difficult. With the portfolio analysis found in the NTCR, I am able to view my data in a variety of different benchmark settings. The first is as a standalone database of my own portfolio. Accounts are grouped from very low risk to very high risk. Displayed in easy-to-read bar charts, I can see exactly how my portfolio ranks. On a side note, you can also see the ranking both in dollar volume and in number of accounts. Dollar volumes let you know where your money risk resides, while the ranked number of accounts lets you see your account risk.

The NTCR's PRA does not stop at your own data, it also lets you take a deeper dive into your receivables health. You can compare

your data against that of your industry trade group. Sure, it can be competitive; but more importantly, it gives a great picture of how your data stacks up to that of your peers. Another slice of the analytical pie let's you compare your data against your industry. Industry behavior can ebb and flow, and this is a great way to see if your receivable activity is reflecting the same industry movement.

Finally, you can review your own portfolio against that of the entire NTCR database. Though more valuable in some industries than others, it is nice to have the ability to compare.

Most importantly, the PRA found on the NTCR provides validation. I know the risk profile my company wants me to maintain—having the data demonstrate whether I am in or out of that profile had been hard to come by in the past. I used to think I knew what my risk profile was, now I have a tool to show that profile.

As a credit detective, my ability to put the clues together for a good credit decision just got a whole lot easier. An abundance of trade data, public record searches and a multiple-faceted portfolio analysis all help me make an informed credit risk analysis.

Happy sleuthing!

Norman Zusevics, CICP, is Credit Risk Manager for Shure. Norman earned his MBA degree from Northwestern University, an MA from the University of Chicago and a BSFS in International Economics from Georgetown University. He can be reached at zusevics\_norman@shure.com.

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Cover Participating NACM Affiliates

# **NTCR Preferred Partners**

From your platform

- Access and purchase the NTCR
- Contribute your aging from your preferred partner platform

If you're already using an NTCR Preferred Partner platform to facilitate your credit decisions, ask them how easy it is to contribute your accounts receivable aging to NACM's National Trade Credit Report databases. Reporting your customers' payment histories will help them not only build, but also individually maintain a strong credit history, instantly accessible to NACM members worldwide.

NACM members can also purchase NACM National Trade Credit Reports from within our Preferred Partners' platforms; to learn more, ask one of our preferred software partners or your participating Affiliate today!

#### The NTCR Preferred Partners make it easier than ever to contribute data and access reports.

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# NACM's National Trade Credit Report

NAC	CREDIT REPO			Distributed By: NACM Anywhere			DO	NOT DISCLO	OSE TO SUB
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(800) 666-7777	7			6.2%	49.1%	CR HOM	IE CENTERS	3 2	\$ 360,05
Fax: (800) 555	-1212			21.7%	APF	L APPL	LIANCE	0 2	\$ 158,80
					PN1		ITS	2 1	\$ 62,21
					MIS		CELLANEOUS	27 4	\$ 52,99
_					ITO I	IER OTH	ER INDUSTRIE	S 11 28	\$ 98,71
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PERIOD		YEAR		18	ADELINES	DBT	BALANCE	CURRENT	1-30		31-60	61-90	91+
Oct - De	c	2016			(46 Lines)	5	6.15M	67%	33%		0%	0%	0%
Jul - Sep	6	2016			(57 Lines)	4	6.09M	78%	21%		1%	0%	0%
TRAD	ELINES												
			- DATE -		(Ante	10000000000000		Concerning.	DAYS	BEYON	D TERMS -	-	
MBR	IND CODE	REPT	OPEN	LAST	DBT	HIGH CREDIT	BALANCE	CURRENT	1-30	31-60	61-90	91+ COM	MENTS
ТАМРА													
408	PIPE	1215		1215	0	\$0	\$ (99)	\$ 442	\$0	\$0	\$0	\$ (541)	
9008	APLW	1117		0417	0	79,286	0	0	0	0	0	0	
ATLANTA													
	INDS	0317	0295	0317	0	4,941	3,697	3,697	0	0	0	0	
	FLMF	0217	0510	0815	0	0	0	0	U	0	Q	0	
BIRMING	100 A. 100						9,000M				-	1000	
	BANK	0417	0105	0317	85	10,534	908	0	0	296	0	612	
- martin	AACC	0417	0291	0417	0	3,354	3,354	3,354	0	0	0	0	
CHICAGO		-									-		
	HMCR	0117		0117	0	336,579	336,579	336,579	0	0	0	0	
	HMCR	0417	0216	0417	7	2.24M	23,474	12,830	10,711	90	0	(157)	
DALLAS		110745		Jan Jan							- U		
	PLWH	0815		0715	15	93	93	0	93	0	0	0	
	MTDS	0417		0417	4	3,667	3,667	2,648	1,019	0	0	0	
HOUSTO	N \ NEW OR			ALC: NO.								147.4h	
	MISC	0417		0417	0	19,562	17,633	17,610	0	0	0	23	
	INDS	0417	0587	0417	2	24,881	3,186	3,106	0	43	0	37	
INDIANA	A \ MICHIGA	6.500 -500 a.K.							114				
	TRUC	0417	0990	0417	0	1,217	1,217	1,278	112	11	(184)	0	
KNOXVII		0.04.7	0040	0745									
	APLW	0317	0610	0715	0	723	413	413	0	0	0	0	
	FOOD	0417		0812	0	0	0	0	0	0	0	0	
LOS ANG	and a second		1000 C		GAS \ RENO		207		207				
	RFSP	0116	0299	1215	15	327	327	0	327	0	0	0	
	AGSP	0517		0517	0	5,973	5,973	5,973	0	0	0	0	
LOUISVI				0215	0							n	
	ELCT	0417		0316	0	0	0	0	0	0	0	0	
MINING	PAPR	0417	4	0417	5	22,565	22,565	15,533	7,032	0	0	0	
MINNEA	081000040	0417		0417		100	106	31	76	0	n	0	
	TREQ	a factorization		0417	11 0	106			75 0	0	0		
NASHVIL	TREQ	0316		0510	U	1,226	1,226	1,226	0	U	U	0	
MASHVIL	LMBR	1216		0716	15	1,285	1,285	0	1,285	0	0	0	
	APPL		0902	0/10	0				1,205	0	0	0	
	MA CITY	0615	0902	0015	0	1,989	1,989	1,989	0	U	U	U	
UNLANO	SERV	1016	0114	1016	0	888	888	888	0	0	0	0	
	APPL	0417	0310	0417	0	159,828	156,813	156,813	Ø	0	0	0	
ORIAND						WARE \ EASTERN PA			0	U	0	U	
GALAND	APLW	0516	Canetre 1	0516	0	Z,324	2,324	2,324	O	0	0	0	
	INSL	0515			0	2,324	2,324	2,324	0	0	0	0	
POPTIA	INSL ND \ SPOKA			0415	U	0	0	0	0	U	U	U	
FORTLA	EQPT	1016		1016	0	4,115	4 116	4,096	0	0	19	0	
	LQFT	1010		1010	U	4,115	4,115	4,090	0	U	13	v	

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# NACM's National Trade Credit Report

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MBR	IND CODE	REPT	OPEN	LAST	DBT	HIGH CREDIT	BALANCE	CURRENT	1-30	31-60	61-90	91+	COMMENTS
SALT LA	KE CITY			1000									
	PNTS	0417		0517	2	122,221	62,218	53,284	8,267	667	D	0	
	MISC	1216		1216	3	21,612	21,612	17,079	4,533	0	0	0	
SAN DI	EGO \ COLOR	ADO \ NI	EW MEXI	со									
	APLW	0117	0407	0117	0	1,074	1,074	1,074	0	0	0	0	
	APLW	0217	0607	0217	11	11,924	3,146	1,125	1,856	165	.0	0	
SEATTL	E \ ALASKA \	HAWAII											
	TRAN	0415		0415	0	14,701	14,701	14,701	0	0	0	0	
	MISC	0417	0416	1216	0	94,416	13,659	14,132	(473)	0	0	0	
ST.LOU	IS												
	MISC	0415	0228	1214	105	86	86	0	0	0	0	86	
UPSTAT	E NEW YORK												
	APLW	0417		0417	12	19,706	19,706	6,136	12,917	251	402	0	
(37) TR	ADELINE TOT	AL		AVG	11		\$732,782	\$ 678,457	\$47,783	\$ 1,912	\$ 237	\$ 4,393	
				WT	2			93%	7%	0%	0%	1%	-
COLL	ECTION C	LAIMS	5										
MBR	L IN	DCODE	E	NTRY D	ATE	STATUS		CLA	IM AMOUNT			CURRE	NT BALANC
PORTLA	AND \ SPOKA	VE					7						
		MISC	0	2/16/20	16	Open			\$ 10,475.77				\$ 6,157.8
SEATTL	E \ ALASKA \	HAWAII											
		APLW	0	4/16/20	16	Open			\$ 8,275.88				\$ 1,522.03

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ALERTS					
MBR	IND CODE	DATE	CODE	AMOUNT	MISC COMMENTS
ТАМРА					
253	CONF	04/15/2016	NON SUFFICIENT FUNDS	\$ 1,299.74	
CHICAGO					
	PRPU	05/01/2016	DISPUTE	\$ 2,750.00	
ALEDTS: 7					

MBR	IND CODE	REPT DATE	OPEN DATE	INST	TYPE	ORIG	CUR	PD	COMMENT	ACCT#
410	BANK	04/30/2016	06/09/1996	BANK	CHECKING	M8	08	1.0		489621548

PUBLIC RECORDS

DATE	TYPE	COUNTY (STATE)	BOOK/INSTR #	DACE	LIENOR	AMOUNT	OWNER
		VIRGINIA \ MARYLAND \ DELAWARI		0.000		ANOUNT	OWNER
DRLANDO (CAP	CULIMAS 1	VIRGINIA ( MARTLAND ( DELAWARI	ASTERN PA ( NEW JERSET	I NEW TO	JKK CITT		
03/31/2016	JDG	BREVARD COUNTY (FL)	18001	74	DEMO COMPANY	\$ 6,750.00	
01/15/2016	FTL	POLK COUNTY (FL)	7897465		IRS	\$ 1,500.00	
PUBLIC RECON	RDS: 2						

SECURITY/ADDRESS

ASSETS

PUBLIC RECORDS	5: 2			
BANKRUPTCI	ES		and the second second	
DATE	ATTORNEY NAME	STATUS	CHAPTER	CASE NUMBER
DALLAS		and the second se		
02/01/2014	JOHN SMITH	CONFIRMED	7	1156789
BANKRUPTCIES:	1			

EXPIRES

#### UCC FILINGS REFERENCE #

OKLAHOMA CITY

FILED

UCC FILINGS									
REFERENCE #	FILED	EXPIRES	SECURITY / ADD	RESS		-			
7800098012	01/06/2015	01/06/2025	JOHN DOE COM	IPANY 123 OF	ANGE AVE	TAMPA, FL	33622		
1	Comments: FARM	EQUIPMENT							
UCC FILINGS: 1	Sector and the sector of								
CORPORATE INFO	ORMATION				/				
HOUSTON \ NEW ORLEA	INS								
CORPORATE NAME/ADD	RESS					REGISTER	RED AGENT/ADDRESS		
DEMO CORPORATION 123 MAIN STREET ANYWHERE, FL 33607							GISTER ITAIN LANE 5, FL 33333		
DOC#/FILING NUMBER	FEI/EIN	TYPE	na			STATUS	INC. DATE (STATE)	LAST	FILED
FL123-06890	54-4874946	DOM	ESTIC BUSINESS COR	RPORATION		ACTIVE	08/26/1985 (FL)	01/02	2/2016
YRS IN BUSINESS	# OF EMPL	OYEES						LAST	UPDATED
31	214							03/3	1/2016
OFFICER NAME	OFFICER	TYPE			OFFICER	ADDRESS			
ORLANDO \ CAROLINAS	VIRGINIA \ MARY	LAND \ DELAWARE	\ EASTERN PA \ NEV	V JERSEY \ N	EW YORK C	ITY	and the second second		
STAN SMITH	PRESIDEN	π			123 MAI	N ST, ANYV	VHERE, FL 32309		
WILLIAM SAMPLE	OWNER, F	RINCIPAL, TREASL	JRER		111 ELM	ST, ANYWI	HERE, FL 32309		
CORPORATE OFFICER	5:2	and the second					ALANA, ALANA		_
INQUIRIES			N	NOTES					
MBR	IND CODE	DATE		DATE	CREATED	NOTE			FOLLOW
253	BANK	04/04/2017			BY			Almili	- Waren Star
253	BANK	03/24/2017		05/17/2016	steve	SEARCHE	D PACER AND FOUND NO	NEW	03/31/20
253	BANK	03/23/2017		NOTES: 1				-	
INQUIRIES: 3				Contraction of					
REQUESTOR INFO	D						s not guaranteed. Its		
Accessed: 04/04/2017 253 (steve) XYZ Member Company 5521 W Cypress St Suite 200 Tampa FL 33607 (813) 269-1021			4	made as t report. Th entity resu	to the acc is bureau ulting in ar	uracy of t disclaims n inaccura	nembers but no repre he information gather s liability for the neglig acy in the report. This ension only of comme	ed and gence of report i	contained i any perso s prepared

In the heading section, you'll find the contact information for the NACM Affiliate furnishing the report. The name and address of the business subject appears on the left; on the right, the **INFILE** date and time signals when the file on the subject was initially created.

The **OTHER NAMES** section shows any AKA, DBA, FKA (Also Known As, Doing Business As and Formerly Known As); related business subjects are included in the "Related Subjects" section and can be consolidated into one online virtual report at no additional charge.

**PREDICTIVE SCORE**: Based on the unique tradelines gathered by NACM Affiliates, the scoring model predicts late payments and severe delinquency looking forward 6 months. The predictive variables include current aging status, historical aging (including trends and variance in payment trends) and other business characteristics. From the data on hundreds of thousands of businesses, common characteristics are examined on the business subject and, depending on how closely or remotely that subject matches the characteristics, the score is assigned a range, from high risk to low risk. In

cases where not enough data exists, no score is assigned. If the business subject is already delinquent to the degree that the score is trying to predict, no score is assigned in the Low to High range because there is no need to predict something that has already occurred. Each report contains a complete credit score explanation.

**CHARTS**: Past due percentages are used for the past due trend analysis, which compares the prior year to the current; DBT figures are used to graph the DBT trending for the past year.

Monthly & quarterly **TRENDING SUMMARY**: Total number of tradelines reported by month and quarter (report date is the month/year/quarter the tradeline was reported).

**E TRADELINES** supplied by the members of the Affiliate furnishing the report are always displayed first. NACM member numbers are displayed only for the members of the Affiliate furnishing the report honoring the longstanding "local" credit report tradition. Subsequent trade data is displayed by participating NACM Affiliates; member numbers do not appear, but industry codes do. YOUR member is NOT displayed or shared if the report is purchased by a member of ANOTHER participating NACM Affiliate. Protecting the identity of your company is a top priority for NACM.

**DBT** (days beyond terms) is automatically calculated by the database using a systemwide algorithm.

**HIGH CREDIT** is the highest balance owed in the past 6 months, on a rolling basis.

Any **COMMENTS** or remarks provided by the member/source are displayed.

**TRADELINE TOTAL** displays the total of ALL tradelines and **AVERAGE DBT**.

**wT**: DBT x balance for each tradeline then summed and divided by the total balance.

**COLLECTION CLAIMS** include claim status, amount and current balance. Balances are updated when payments are made. Member numbers and industry codes are displayed for members of the NACM Affiliate furnishing the report and are always shown first. Subsequent claim data is displayed by contributing NACM Affiliates and is identified by industry codes (no member numbers).

**ALERTS** are reported by NACM members and reflect pertinent changes in account activity. Some examples are NSF checks, past due status, accounts placed with attorneys, ownership changes, etc. Subsequent alert data is displayed by participating NACM Affiliates and is identified by industry codes (no member numbers).

**FINANCIAL INSTITUTIONS** data, reported by banks, savings and loans, credit unions, etc., may include account types (such as checking, savings, construction loans, credit lines, etc.). The data may also include original and current amounts and comments.

**PUBLIC RECORDS** are furnished by many different sources and may include, but are not limited to, judgments, state or federal tax liens, release of liens, mechanic's liens, etc. They also include country information, book, page numbers, lienors, amounts, etc. (Additional third-party data may be available for purchase.) BANKRUPTCIES data may include, but is not limited to, attorney name, chapter, case number, date filed and possible assets. (Additional third-party data may be available for purchase.)

UCC FILINGS (Uniform Commercial Code) data may include, but is not limited to, reference numbers, dates filed, expiration dates and secured party information. (Additional third-party data may be available for purchase.)

**CORPORATE INFORMATION** may include, but is not limited to, any officer/director names on file with the Secretary of State. (Additional third-party data may be available for purchase.)

**OFFICER** data may include, but is not limited to, any officer names on file with the Secretary of State. (Additional third-party data may be available for purchase.)

**INQUIRIES** display other companies recently inquiring about the subject. Identity is NOT disclosed.

**NOTES** are key items of relevance pertaining to the business subject added by a participating NACM Affiliate report provider.

REQUESTOR INFO displays information about the requestor: date and time accessed, member number, operator's initials and contact information. This information is only visible on the Requestor's/ Purchaser's report.

The NTCR encapsulates a great deal of the data the credit managers look for, and the tradelines are often the first place that users look when they first pull one.

### Public Record Data on the NTCR

You've told us that at the very core of every solid credit decision is a thorough review of fresh tradeline/trade payment information and that complete, accurate public record data can sometimes help fill information gaps.

To meet the need for public record data, the NACM National Trade Credit Report proudly provides you with an option to access and purchase additional third-party public record data.

	S								
DATE T	TYPE COUNT	Y (STATE)	BOOK/INSTR #	PAGE	LIENOR		AMOUNT	OWNER	
ORLANDO \ CAROLI	INAS \ VIRGINI		DELAWARE \ EASTERN PA \ NEW JE	ERSEY \	NEW YORK CIT	Y			
03/31/2016	JDG BREVARI	D COUNTY (FL)	18001	74	DEMO COMPAN	ey .	\$ 6,750.00		
01/15/2016	FTL POLK CO	DUNTY (FL)	7897465		IRS		\$ 1,500.00		
THIRD PARTY (05/1	12/2017 12:57	:43 PM)							
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PUBLIC RECORDS: 3	3				Sec.				
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201308241893 (Termination)	01/14/2013	01/01/2021	BRANCH BANKING AND TRUST COM	PANY PO	BOX 1626, WILS	ON, NC 27894-16	26		
201003351067 (Amendment)	10/08/2010	05/30/2013	COLONIAL BANK, N.A. 114 N TENNES	SSEE AVE	STE 200, LAKEL	AND, FL 33801-4	530		
UCC FILINGS: 3									
HOUSTON \ NEW OF	RLEANS						-		
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CORPORATE NAME/ DEMO CORPORATION 123 MAIN STREET ANYWHERE, FL 33607	ADDRESS				MARY REGI 999 FOUNT FT MYERS,	STER AIN LANE FL 33333			
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### Why Should My Company Report Its Credit Information?

Credit is a privilege granted by a creditor to a customer. The decision to extend trade credit is based in part on current, factual information, which includes payment habit history.

#### **Increase Leverage with Customers**

You can create goodwill with your customers while setting the stage for improved payment performance by those that may be slower to pay. Your good-paying customers will appreciate your support, your customers with legitimate disputes may contact you to resolve them, while others will simply send in payment. Those that don't take any action may warrant additional review. Better customer payment habits improve your own DSO.

#### **Reduce Fraud**

Billions of dollars worth of goods and services are transacted daily through the business credit process. In many instances, fraudulent activity can be detected by carefully reviewing the information on a credit report. The more data reported, the more focused the picture becomes.

#### **Reward Prompt Payers**

#### **Enhance Your Customers' Creditworthiness Profiles**

Reported accounts receivable information becomes a part of your customers' credit histories, reviewed by existing and future creditors—those within your industry and others such as banks, leasing companies, service providers, transportation companies, advertising or construction firms, etc. Reporting your customers' payment histories will help them not only build, but also maintain a strong credit history in a database that is instantly accessible to NACM members worldwide.

#### Save Time in Preparing for NACM Industry Credit Group Meetings

#### **Protect Your Company**

Without business credit, the world's economic system would not exist. Business credit is, in reality, the capital required to conduct business. Reporting your company's payment data will strengthen your customers' financial position by keeping their credit history robust, accurate and current.

## Save Staff Time Responding to Credit Reference Requests\*

By electronically contributing your full A/R data file, you'll substantially reduce the amount of time it takes to prepare for an NACM industry credit group meeting. You'll also save time and resources by not responding to file revision or Poll My Group requests.\*Depending upon availability, you may be able to direct non-member inquires to an online portal to electronically check credit references, saving even more time.

#### Meet "Best in Class" Corporate Standards

A lack of information interferes with the free and complete ability of a business to make a sound, accurate and equitable credit decision and is an impediment to the commerce in general. If every business around the world reported data, commerce would grow. Great companies are growth leaders.

#### Support the NACM Credit Community

NACM is the go-to source for information; more than 15,000 businesses nationwide rely on NACM for credit information. By contributing your data, you're supporting the entire NACM commercial credit community!

#### Share Credit Where Credit is Due!

- It's easy, free and legal!
- NACM can accept your data in most formats:
  - D&B, Equifax and Experian
  - Spreadsheets (saved as .csv)
- Data can be transmitted via email, FTP or through an NTCR Preferred Software Partner. Where available, members may upload a file directly from their participating Affiliate (once successfully logged in).

"I feel that it's my duty to help others. We all know how hard it is to get good data to make good decisions. We all need to help each other, including competitors, to get good data so we can make good decisions. By sharing my information, I feel I have good karma and, by doing so, I am able to get accurate information."

Bill Riat, CCE, Vice President Credit & Finance, Anchor Industries, Inc., Evansville, IN

> "My company reports its entire portfolio A/R to a credit reporting agency as a 'soft' collection tool. Reporting our receivables gives us extra leverage for collecting on accounts, especially where this portion of our customer base tends to have a different perspective regarding making payments within terms or paying finance charges.

We feel confident that our customers are a little more motivated to pay within terms now that the receivable is forwarded to a credit reporting company."

Debbie Coder, Director of Credit Services Noco Energy, Tonawanda, NY

### Maximize the Impact of Reporting to NACM

You can create goodwill with your customers while setting the stage for improved payment performance from those slower to pay. Consider sending this letter to all of your customers (or to just your slower pay or delinguent customers) to advise them that your company reports its customers' payment histories to the National Association of Credit Management (NACM). Your good-paying customers will appreciate your support, your customers with legitimate disputes may contact you to resolve them, while others will simply send in payment. Those that don't take any action may warrant additional review.

### Initial Notice Letter

Dear Valued Customer,

In today's business environment, we understand the vital role that good credit plays in every company's ability to access capital. We know that many companies today, of all sizes, have to rely on lines of credit to buy inventory, supplies or even to meet payroll. As a commercial trade supplier, we want to do everything we can to support your businesses-whether large or smallin building a complete and robust credit history. This will ensure that valued customers like you will continue to have access to the commercial credit you've earned and deserve.

To support our goal of meeting best-in-class commercial credit practices, we are active members of the National Association of Credit Management (NACM). NACM's mission is to promote honesty and integrity in commercial credit transactions. Without business credit, our global economic system would not exist. Business credit is, in reality, the capital required to

Next month, we will report all open and paid account balances to NACM. This information will become a part of your business' credit history and may be accessed by your existing and future creditors-those within our industry and others, such as banks, leasing companies, service providers, transportation companies, advertising or construction firms, etc.

Reporting your payment history will help your company to not only build, but to also maintain a strong credit history in a database that is instantly accessible to NACM members worldwide. NACM is not only our go-to source for information, it is also a trusted source to businesses

We hope that you'll review the enclosed open invoice(s) and act upon them within the next few across our industry. days. We'd like the information we report to NACM to be factual and as up-to-date as possible.

Thank you for your support and for your continued business!

### Final Notice Letter

Dear Valued Customer,

We've made repeated attempts to collect the past-due balance on your account. Since your account has not been brought current, we are prepared to take further action. In 30 days, your account will be turned over to a collection agency, at which point you may be liable for added collection fees and court costs. On that same date, the past-due status of your account will also be reported to the National Association of Credit Management (NACM). As you know, this information will become a part of your business credit history and may be accessed by your existing and future creditors as they review the creditworthiness of

To avoid such actions, please review the enclosed invoice(s) and remit payment immediately before collection actions are initiated.

### Non-Member Credit Reference

Responding to credit reference requests from non-member companies drain time and resources away from every credit department.

Because your company contributes its full file A/R through the NACM National Trade Credit Report, a company looking to your company to supply a reference can obtain it immediately online: simply refer non-member company requests to your Affiliate's website to automate the process—for much less than the cost of having your team respond.

You are in control: you must provide the non-member company with a security code to access the credit reference information. The inquiring company must register. You can monitor who is accessing your information and how often. You can also block access and set a limit to the number of references pulled each day, by each company. Searches may be done by name, address or phone number.

	Credit Reference Login/Registration
	Use Agreement:
one of its members and IS INTENDE make one printed copy of this Electro	b view electronically has been prepared by an NACM affiliate based upon information provided D FOR NON-MEMBERS who do not have access to the NACM Affiliate Credit Database. You may onic information for your own use. You may not distribute, transmit, or otherwise circulate the ide of your credit department. Your acceptance of this agreement confirms that this informatio will be used by the credit department <b>ONLY</b> .
USE OF THIS	S INFORMATION FOR ANY OTHER PURPOSE IS STRICTLY PROHIBITED.
I have read a	and understand this Use Agreement and agree to be bound by its terms
	Please Enter Your Company Email Address
	and Adapted
	Please Enter Security Code
	Account Comb
	I'm not a robot
	Click here is you are having a problem completing the reCaptcha verification
	ACCEVT CANCEL

#### CONFIDENTIAL CREDIT REFERENCE

Credit Reference On: DEMO CORPORATION 12355 MAIN ST TAMPA, FL 33607 From: YOUR COMPANY YOUR STREET ADDRESS YOUR CITY, ST, ZIP

11)

	Date				High			Days	Beyond Terms			Terms /
ept	Open	Last	ADP	DBT	Credit	Balance	Current	1-30	31-60	61-90	91+	Comments
117		0417	0	87	\$101K	\$20K	\$2,549	\$252	\$590	\$1,301	\$16K	
					HISTOR	Y OF AVERAG	E BALANCES P	REVIOUSLY R	EPORTED			
	1	PERIOD				BALANCE	CURRENT	1-30	31-60	61-90	91+	
	Las	t 3 Months	61			\$30K	\$906	\$1,727	\$16K	\$5,680	\$6,392	
		t 6 Months				\$53K	\$14K	\$17K	\$14K	\$4,052	\$3,724	
		12 Month				\$42K	\$14K	\$12K	\$11K	\$3,218	\$1,828	
	Last	24 Month	s			\$38K	\$15K	\$12K	\$7,217	\$2,926	\$952	
			Yo	u may not di	stribute, transmit,	or otherwise circu	ate this Electronic In	formation to anyon	outside of your cre	dit department.		

any such decisio

NEW SEARCH CANCEL

The NTCR was designed with the same amount of care and attention to detail that a credit professional uses on a daily basis to protect their company's receivables.

All of the reasons that a company might have for not sharing their A/R data fall apart in the face of the overwhelming reality that trade data tells the truth.

# Portfolio Risk Analysis (PRA)

12

Export to Excel or Create PDF. Refresh at any time to update score categorization and exposure.



			Portfolio Risk Demo Company	1			
	and a set of the set o	de date of: 3/15/2017 and after.		Port	folio Last Up	dated: 5/1/2017 6	i:41:4
	and the second se	Class Description		\$ Exposure	Pct	Accounts	P
	05/2017 05/2017	1 Very Low Risk 2 Low Risk		\$150,773,176 \$201,869,795	14.4 19.3	4,383 12,692	9 26
	05/2017	3 Low to Moderate	a Risk	\$343,733,996	32.9	4,501	9
	05/2017	4A High Risk		\$207,049,101	19.8	4,180	
	05/2017 05/2017	4B Very High Risk 5 Extreme Bick		\$46,564,061 \$16,568,808	4.5 1.6	1,782	
	the second se	996		\$75,756,321	7.3	3,931	8
	05/2017	997 NEW: Use the	interactive heatmaps to visualize	\$986,214	0.1	19	0
	05/2017		's accounts receivable data exposure tate-by state, the heatmaps will show	\$1,494,585	0.1	15,776	
		the dellar over	posure and the number of accounts. Use	Total \$1,044,796,057		47,368	-
	Demo Company \$ E		o rollover the states to view the state-	iy Accounts by State			
	-		nary of your data, or click on the state				
		to see the det	ailed accounts.	The second se	-	h	
					2		
				CALIFORNIA Accounts: 5,975		-	
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	÷ 1						
	2	-		1			
	\$0 \$144.18	83,850	1	5.975			
		and an address	1 Sa				
<i>c</i> :	6 1 6	ny Scoring Chart (by dollar		no Company Scoring Chart (by accou	unts)		
	w Graphs. Compare to		100%				
iple Ind	dustry Credit Groups.	3 - Low to Modera 32.9% (\$343,733	and at				
		\$1,044,796,057 d	ollars)				
	40%	32.9%	40%			33.3%	
	20%	10.8% 4.5% 1.6%	7.3% D 1% 0.1% 20% 9.3%	<sup>1</sup> * 26.8% 8.8% 3.8% 0.2%	1 9	Lung.	
	0% 1 2	3 4A 4B 5	996 997 999 0%	2 3 4A 4B 5	996 9	97 999	
			and the second sec	5. 10. SHO 10. 1	000		
	Group 168						
	Group 168 Sc	coring Chart (by dollars)	Grou	up 168 Scoring Chart (by accounts)			
	100%		100%	· · · · · · · · · · · · · · · · · · ·			
	75%		80%				
	50%		60%				
	25% 12.7%	33.3% + 004 + 504	40%				
	0%	13,5%	21 3% 0 1% -0 1% 20% 9.3%	2.7% 0.6% 0.3%	36.2%	33.4%	
	-25%	Contraction and	0%	10.7%	.0.	0%	
	1 2	3 4A 4B 5	996 997 999 1	2 3 4A 4B 5	996 9	97 999	
	d countres store	COLOUTOD.					
	COMPUTER DIST						
		DISTRIBUTOR Scoring Char		MPUTER DISTRIBUTOR Scoring Char	rt (by acc	ounts)	
	100%		100%				
	75%		80%				
	50%		Compare your			58,6%	
	25%	26.2% 23.0% 3.8% 1.1%	Portfolio 40%			-2101	
	0%		Performance to your 20% 821	3.0% 0.6% 0.3%	P.1% 0.	DHL	
	-25%	A 40 10 1	Industry Groups, 🛛 🕺 💏 💻	41/3%	and the second second	1	
	1 2	3 4A 4B 5	your Industry and	2 3 4A 4B 5	996 9	97 999	
	Sentire Database		the overall NACM				
		Charles and a state of the	National Trade Credit		nata-		
		ise Scoring Chart (by doll		re Database Scoring Chart (by accou	unts)		
	100%		100%				
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			, Di	emo Company						
or a	Il subjects with t	he trade date of:	3/15/2017 and after.							
	Period	Class	Description				\$ Exposure	Pct	Accounts	Pct
(	5/2017	1	Very Low Risk				\$150,773,176	14.4	4,383	9.3
(	5/2017	2	Low Risk				\$201,869,795	19.3	12,692	26.8
(	5/2017	3	Low to Moderate Risk				\$343,733,996	32.9	4,501	9.5
(	5/2017	4A	High Risk				\$207,049,101	19.8	4,180	8.8
(	5/2017	4B	Very High Risk		\$46,564,061	4.5	1,782	3.1		
(	5/2017	5	Extreme Risk		\$16,568,808	1.6	104	0.		
(	5/2017	996	25% of total balance 90+ days past		\$75,756,321	7.3	3,931	8.		
(	5/2017	997	Bankruptcy reported within the last 2	24 months			\$986,214	0.1	19	0.0
(	5/2017	999	Fewer than 3 trade experiences with	in the last 12 months			\$1,494,585	0.1	15,776	33.
			And the provent of the second states where a state	and the state of the second		Total \$1,	,044,796,057	1	47,368	1
)er	no Company	\$ Exposure	for CA	Demo Compa	iny Ac	counts for	CA			R
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				After clicking on a						/
		S & 6	5 A A	specific state, you		6 61			/	/
			19 A	can view data points	s		17 C		/	
			Data Points by State	that represent cities		1. 1.	2.5		, ,	
		* St.		or small areas within			21 C	_	Export to Exc	ام
		See.		a state. Use the	' <b>-</b>		3.		Export to Exc	LEL.
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			21 B	data points to show		100				
			SAN DIEGO	your company's AR		1.45				
			Exposure: \$3,329,415	concentration.			1	-		
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			"etablist		_		" Bardin a			
			1946 A.		_		****	1		
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5-4	6,083	\$10,858,813		1		299		ра." 		
5-4		\$10,858,813		1 State CA		299		βλ.'  }	_	
5-4	5,083 Subject ID	\$10,858,813 AR#	Subject Name	1 State CA City	St	299 Country	\$ Exposure	×.	TradeDate	1
\$-4 #	Subject ID	AR#	Subject Name Subject 1		St CA		\$ Exposure \$7,134,222	-	<b>TradeDate</b> 4/29/2017	
#	Subject ID 10691841	AR#		City		Country		-		
#	Subject ID 10691841 7064909	<b>AR#</b> 38024416	Subject 1 Subject 2	City IRVINE	CA	<b>Country</b> US	\$7,134,222 \$6,688,099		4/29/2017 4/29/2017	
# 1. 2. 3.	Subject ID 10691841 7064909 9367649	AR# 38024416 38023752 38013926	Subject 1 Subject 2 Subject 3	City IRVINE CONCORD BREA	CA CA CA	Country US US US	\$7,134,222 \$6,688,099 \$4,523,817		4/29/2017 4/29/2017 4/29/2017	
# 1. 2. 3. 4.	Subject ID 10691841 7064909 9367649 743297	AR# 38024416 38023752 38013926 38040318	Subject 1 Subject 2 Subject 3 Subject 4	City IRVINE CONCORD BREA ROCKLIN	CA CA CA CA	Country US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529		4/29/2017 4/29/2017	
# 1. 2. 3. 4. 5.	Subject ID 10691841 7064909 9367649 743297 16105725	AR# 38024416 38023752 38013926 38040318 38013046	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5	City IRVINE CONCORD BREA ROCKLIN City of Industry	CA CA CA CA CA	Country US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283		4/29/2017 4/29/2017 4/29/2017 4/29/2017	
# 1. 2. 3. 4. 5. 6.	Subject ID 10691841 7064909 9367649 743297 16105725 4480526	AR# 38024416 38023752 38013926 38040318 38013046 38044807	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS	CA CA CA CA CA CA	Country US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071	lumber	4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file.
# 1. 2. 3. 4. 5. 6. 7.	Subject ID 10691841 7064909 9367649 743297 16105725 4480526 14530428	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS	CA CA CA CA CA CA CA	Country US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 M \$2,949 C	lumber	4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file.
# 1.2.3.4.5.6.7.8.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38059785	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE	CA CA CA CA CA CA CA CA	Country US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 \$2,949 \$2,325	lumber lick to j	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo	n file. ort.
# 1.2.3.4.5.6.7.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA	CA CA CA CA CA CA CA CA CA CA	Country US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017	n file. ort.
# 1.2.3.4.5.6.7.8.9.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38059785	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE	CA CA CA CA CA CA CA CA	Country US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 \$2,949 \$2,325	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo	n file. ort.
# 1.2.3.4.5.6.7.8.9.0.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA	CA CA CA CA CA CA CA CA CA CA	Country US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210	<mark>lumber</mark> lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017	n file. ort.
# 1.2.3.4.5.6.7.8.9.0.1.	Subject 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES	CA CA CA CA CA CA CA CA CA CA	Country US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210 \$2,212,025 \$2,002,199	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017	n file. ort.
# 1.2.3.4.5.6.7.8.9.0.1.2.	Subject 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 11	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES	CA CA CA CA CA CA CA CA CA CA CA CA CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561	lumber lick to j	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file. ort.
# 1.2.3.4.5.6.7.8.9.0.1.2.3.	Subject 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022 4555019	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115 3802436	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 11	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES RRITOS	CA CA CA CA CA CA CA CA CA CA CA CA CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561 \$1,568,729	lumber lick to j	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file. ort.
# 1. 2.3.4. 5.6.7.8.9.0. 1.2.3.4.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022 4555019 4460974	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115 3802436 3800262	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 11 Subject 12 The data table shows the detailed	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES RRITOS EMONT	CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561 \$1,568,729 \$1,545,195	lumber llick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file. ort.
# 1.2.3.4.5. 7.8.9.0.1.2.3.4.5.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022 4555019 4460974 10372754	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115 3802436 3800262 3800262 3801595	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 11 Subject 12 The data table shows the detailed information about your accounts,	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES ARITOS MONT SEGUNDO	CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561 \$1,568,729 \$1,545,195 \$1,305,187	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017	ort.
# 1. 2. 3. 4. 5. 6. 7. 8. 9. 0. 1. 2. 3. 4. 5. 6. 7. 8. 9. 0. 1. 2. 3. 4. 5. 6. 7. 8. 9. 0. 1. 2. 3. 4. 5. 5. 6. 7. 8. 9. 1. 5. 1. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5.	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022 4555019 4460974 10372754 5359015	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115 3802436 3802436 3800262 3801595 3802381	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 10 Subject 11 Subject 12 The data table shows the detailed information about your accounts, including the dollar exposure and	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES	CA CA CA CA CA CA CA CA CA CA CA CA CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561 \$1,568,729 \$1,545,195 \$1,305,187 \$1,085,480	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file. rrt.
# 1. 2. 3. 4. 5. 6. 7. 8. 9. 0. 1. 2. 3. 4. 5. 1	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022 4555019 4460974 10372754 5359015 4255213	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115 3802436 3802436 3800262 3801595 3802381 3802001	Subject 1 Subject 2 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 11 Subject 11 Subject 12 The data table shows the detailed information about your accounts, including the dollar exposure and number of tradelines on the National	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN T SEGUNDO RRITOS EMONT SEGUNDO RDENA NTINGTON BEACH	CA CA CA CA CA CA CA CA CA CA CA CA CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561 \$1,568,729 \$1,545,195 \$1,305,187 \$1,085,480 \$1,013,791	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file. rrt.
# 1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 13. 14. 15. 10. 11. 15. 10. 11. 15. 10. 11. 15. 10. 10. 10. 10. 10. 10. 10. 10	Subject 1D 10691841 7064909 9367649 743297 16105725 4480526 14530428 1361509 4759405 4448101 4006952 5522022 4555019 4460974 10372754 5359015	AR# 38024416 38023752 38013926 38040318 38013046 38044807 38059785 38074198 38007583 38047934 38025847 38022115 3802436 3802436 3800262 3801595 3802381 3802001	Subject 1 Subject 2 Subject 3 Subject 3 Subject 4 Subject 5 Subject 6 Subject 7 Subject 8 Subject 9 Subject 10 Subject 10 Subject 11 Subject 12 The data table shows the detailed information about your accounts, including the dollar exposure and number of tradelines on the National Trade Credit Report (NTCR). Click	City IRVINE CONCORD BREA ROCKLIN City of Industry CERRITOS LAGUNA HILLS SAN JOSE SANTA BARBARA LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES SAN FRANCISCO LOS ANGELES	CA CA CA CA CA CA CA CA CA CA CA CA CA C	Country US US US US US US US US US US US US US	\$7,134,222 \$6,688,099 \$4,523,817 \$4,502,529 \$4,283 \$3,071 N \$2,949 C \$2,325 \$2,325 \$2,324,210 \$2,212,025 \$2,002,199 \$1,596,561 \$1,568,729 \$1,545,195 \$1,305,187 \$1,085,480	lumber lick to p	4/29/2017 4/29/2017 4/29/2017 4/29/2017 of tradelines or purchase a repo 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017 4/29/2017	n file. rrt.
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MENU LOG OUT

### Members Provide the Criteria-NACM Provides the Technology

Do you want to know when accounts go past due or legal with other suppliers? Members can subscribe to the Account Monitor Service (AMS) by submitting specific criteria to NACM. Members can receive email notification and log in to NACM to view their custom list.

#### Sample of email

NACM ID	SUBJECT NAME & ADDRESS	AR#	REASON
11427982	BOCA RATON REGIONAL HOSPITAL 800 MEADOWS RD BOCA RATON FL	519702	UCC
14489777	EMATTERS INC COD 244 2ND AVE. N. SUITE 9 SAINT PETERSBURG FL	472998	Legal
4259372	FUQUA ELECTRIC INC 2411 CYPRESS GARDENS BLVD WINTER HAVEN FL	197529	Tradeline
2748856	G PROULX INC 3275 SW 42ND STREET FORT LAUDERDALE FL	196968	Tradeline
6290971	HOWARD FERTILIZER 8306 S ORANGE AVE PO BOX 593800 ORLANDO FL	360268	Tradeline
718676	MAR QUIPT INC 3100 SW TENTH ST 231 SW 5TH ST POMPANO BEACH FL	205666	Tradeline
730569	REACH SERVICE & EQUIPMENT 7027 W BROWARD BLVD SUITE 283 PLANTATION FL	374104	Tradeline
560375	SCOTT (MAURICE J) INC 1708 W NORTH A ST 4615 W LOUGHMAN ST TAMPA FL	207568	Legal

#### Members Dashboard (after they login)

CREDIT REPORTING	UPLOAD DATA FILE		
NATION	AL TRADE CREDIT REPORT	TRADE PROFILE ACCOUNT MONITORING PORTFOLIO RISK ANALYSIS	MEMBER LOOKUI

#### After members click the Account Monitoring button, the Account Monitor List is returned

The list provides a closer look at accounts that matter to you most-all based on YOUR criteria!

Subject ID	Trigger Date	Subject Name & Address	AR#	Reason	Last Pull Date
11906450	5/4/2017	ECUABUYER KATHERYNE A. BALON 11029 N KENDALL DR. MIAMI, FL. 33176-1269	426552	Tradeline	Never
52597	5/3/2017	ADVANTAGE AIR CONDITIONING & HEATING 501 SOUTH MARKET AVENUE FORT PIERCE, FL 34982	219095	Tradeline	Never
12356190	5/3/2017	BOMBARDIER TRANSPORT PO 4800007110 A4S ALAIN DESPA ST BRUNO, QC J3V 6E6	199576	Tradeline	Neve
502492	5/6/2017	GARDNER ASPHALT CORPORATION 4161 E SEVENTH AVE PO BOX 5449 TAMPA, FL 33605	204835	Tradeline	Neve
7102244	5/11/2017	MCM CORP 6201 SW 70TH ST # 2ND MIAMI, FL 33143	372675	Tradeline	Neve
4552212	5/7/2017	FRONTLINE COMMUNICATIONS CORP 6527 HONEY 12770 44TH ST NORTH CLEARWATER, FL 33762-4713	204376	Tradeline	Neve
1701675	5/8/2017	BAY PINES VA MEDICAL CENTER 10000 BAY PINES BLVD PO BOX 149971 BAY PINES, FL 33504	201376	Tradeline	Neve
5601074	5/5/2017	ORR PROTECTION SYSTEMS 2804 BROADWAY CENTER BLVD BRANDON, FL 33510-2585	195835	Tradeline	Neve
13854023	S/10/2017	ALBERTELLI CONSTRUCTION INC 10751 DEERWOOD PARK BLVD STE 105 JACKSONVILLE, FL 32256	424225	Legal	Neve
13854023	4/25/2017	ALBERTELLI CONSTRUCTION INC 10751 DEERWOOD PARK BLVD STE 105 JACKSONVILLE, FL 32256	424225	Tradeline	Never
49975	5/2/2017	FIDDLESTICKS COUNTRY CLUB INC 15391 CANONGATE DR SE FT MYERS, FL 33912	207540	UCC	Never
11427982	5/11/2017	BOCA RATON REGIONAL HOSPITAL, BOD MEADOWS RD BOCA RATON, FL 33486	519702	UCC	Neve

### Want to see the "big" picture with any of the accounts on the list?

Click the Subject Name to retrieve the NACM National Trade Credit Report.\*

ALCO TRADICIONE ACRO TO A	NASTOTIN BUT HA UPOTE UNIT	TRADE PROFILE ADDI TO WATERLEST			-	m	-	NOW STANDA		
NATIONAL TRADE CREDIT REPORT	E	Dis NAC 123 Main St.	IFAGE CREDIT REPORT Influence By: INFLE			ILE: 9/1	LOSE TO SUBJECT 9/17/2007 5:22:32 PM 5/17/2016 06:43:04 PM			
DEMO CORPORATI	ON 3271529		15.5%	SUMMAR	Y OF TOP INDUST	RIES				
12355 MAIN ST TAMPA FL 33607-1111 U		17		IND COD	E INDUSTRY TYPE	DBT I	LINES	BALANCE		
(800) 666-7777	NITED STATES	12.6	44.7%	HMCR	HOME CENTERS	3	2	\$ 360,053.00		
Fax: (800) 555-1212			19.5%	CONC	CONCRETE	0	1	\$ 156,813.00		
				APLW	APPAREL WHOLESALER	3	7	\$ 101,378.0		
				PNTS	PAINTS	2	1	\$ 62,218.00		
				OTHER	OTHER INDUSTRIES	15	26	\$ 125,046.00		
OTHER NAMES			RELATED SU	BJECTS						
NAME		ТҮРЕ	RELATED SUBJEC	TNAME		CON	SOLID	ATE REPORTS		
SAMPLE, INC.		DBA	SAMPLE PROPER	TIES INC (4943	698)					
TOTAL: 1			TOTAL: 1							
PREDICTIVE SCOR	RE									
PREDICTIVE SCORE (RANGE: 450 - 850)	RISK CLASS (1,2,3,4A,4B,5)	PREDICTIVE FACTORS			ERAGES 12 MONTHS OF H FURE BEHAVIOR.	ISTOR	ICAL T	RADE DATA		
A firm's higher balances in the current bucket is indicative of lower risk     a firm's higher balances in the current bucket is indicative of lower risk     a firm's higher balances in the current bucket is indicative of lower risk     ore previous 12 months, a firm's higher balances in the current bucket has high variability, which is indicative of higher risk     Score is better than 30.4% of subjects in the database.										

### Trade Profile Report

### View historical trade history on specific sources

					From	the Dashboard*
*	CREDIT REPORTING	UPLOAD DATA FILE				
5	NATIONAL	RADE CREDIT REPORT	TRADE PROFILE	ACCOUNT MONITORING	PORTFOLIO RISK ANALYSIS	MEMBER LOOKUP
					*Bi	usiness Subject ID needed.

#### From the NTCR



TRADE PROFILE					*			
Apple 51 22525 United States	Sources with at least Select the contributo		ting history with yo	ur participating A	ffiliate			
The following 12 sources have 3 or more months history NACM Tampa Inc. has received data. Base on your me				last 12 months history I	for which			
131 C805	✓ 2 Profile Reports Generation	rated			1		T CHECK ALL	CANCEL
282- ELDS 🛛 🖌	DATE	DBT	BALANCE	CURRENT	1-30	31-60	61-90	91+
333 - PLWH 🛛	333 - PLUMEING SUPPLIES WHOL	ESALER						
398- TILE 🔲 🔪	April 2016	0	\$ 34,108	\$ 33,177	\$ 964	\$0	(\$ 33)	\$0
409 - HTWH 🕑	March 2016	2	20,875	18,515	2,393	(20)	(13)	0
2757 - BLWH	February 2016	0	34,532	34,641	(96)	0	(13)	0
2273 - BLWH = 2340 - EQSP =	January 2016	0	35,082	35,095	0	(13)	0	0
1542 - FEMF E	December 2015	0	14,452	14,465	(13)	0	0	0
3548 - FEMF	November 2015	0	23,250	23,250	0	0	0	0
	October 2015	0	67,930	0	0	D	0	0
You will be charged $\$2.00$ each time you click SUBMIT.	September 2015	0	(172)	0	(172)	0	0	0
	August 2015	15	24,080	0	24.117	(53)	16	0
	July 2015	0	(37)	0	(53)	16	0	0
	June 2015	a	16	0	16	0	0	0
	May 2015	2	1,181	0	1,181	0	0	0
	AVG	í	\$ 15,614	\$ 13,261	\$ 2,361	(\$5)	(\$3)	\$0
	409 - HEATING AND A/C WHOLES	ALE						
	April 2016	0	\$ 12,844	\$ 12,844	\$0	\$0	\$0	\$0
	March 2016	0	798	798	0	0	0	0
	February 2016	0	357	357	0	0	0	0
	January 2016			Na data njo		*	0	
	December 2015	Ū	4,591	4,591	0	0	0	0

#### A Credit Community: Why Should Your Company Be Sharing Its A/R Data

Every company has a customer that pays on time, or does their best to pay on time. They deserve whatever help they can get from their suppliers, especially from something as painless as submitting A/R data to a bureau or database like NACM's that could help them get more or better financing from a bank or another supplier. "For our customers that pay timely, it is perceived to be a tremendous benefit to report the timely payment activity." Contributing A/R data to the NTCR also provides credit professionals with some leverage. "Conversely, for customers that pay slowly, it is an objective means of sharing their history."

#### A Good Place to Start: Digging into the Nuts and Bolts of the NTCR

What makes the database so robust is the data contributed by NACM members and by more than 1,000 industry credit groups across the country.

The NTCR encapsulates a great deal of the data that credit professionals look for in a report, with tradelines often being the first place users focus on in every commercial credit report. While the tradelines in the NTCR provide a solid framework for creditors in understanding the customer's payment history, the Predictive Score takes aging information and uses it to present a glimpse into the future. Typically, a score is predictive for six to 24 months, depending on the type of score. The NTCR score is making a prediction of severe delinquency over the next six months. The score is based on aging—what percentage of the subject's balance is over 90 days past due and when the balances start to age out.

The NTCR score is a behavioral score because it looks at past behavior. It looks at how a company paid its bills in the past and looks over the lifetime payment patterns, specifically looking at the last 12 months. A number of other factors comprise the score: payment patterns, trends, variability in percentages as well as dollars. The score also considers how long the subject has used commercial credit; the more experience or tenure there is for any given business subject, the more stable the subject is from a risk perspective.

Demographic and regional information is also factored into the score although these components are not as critical to the score as past aging and payment data. The past does predict the future while not perfectly, it does an accurate job of looking forward.

Vernon E. Gerety, Ph.D., Managing Director, VGAdvisors LLC

"We, the membership, with the help and guidance of the NACM organization, help drive results: credit professionals drive results to company bottom lines by examining the creditworthiness of not only our customers, but also our corporate supply chain relationships. NACM's full range of products and services are the tools that we use every day to improve corporate cash flow and profit and enhance our skills and drive results."

> Gary Gaudette, CCE, ICCE Senior Treasury Analyst, Hypertherm, Inc.

"The nationwide unification of the NACM brand will drive consistency and growth for our Affiliates and National. NACM is a great organization, which I believe can have even more impact on today's credit practitioners. I'm excited to rally around the new branding, and see what's 'next' as we continue to serve the credit community."

Jay Snyder, CCE, ICCE, Vice President of Credit-Americas Tech Data Corporation



The logo is the perfect blend of financial tradition and modern technology. The wheel icon signifies progress and momentum, while the placement of NACM at its core speaks to how NACM's full range of products and services are at the crux of the solid decisions made by its membership daily: driving results to the bottom line. NACM is placed boldly at the center of the action because NACM facilitates the network of personal connections that leads its members to professional growth. At the core, NACM's services underpin the solid decisions made by its membership daily, which drive results to the bottom line.

### Participating NACM Affiliates



Credit Management Association (CMA) (Los Angeles/Burbank, San Leandro, Las Vegas & Reno)

NACM Business Credit Services (Salt Lake City)

NACM Business Credit Services (Western Washington, Alaska & Hawaii)

NACM Connect

(Chicago, Omaha, St. Louis, Wisconsin, Indiana, Michigan, Ohio & Upstate New York)

> NACM East Tennessee (Knoxville)

NACM Gulf States (Houston & Louisiana)

**NACM Northwest** (Portland & Spokane)

NACM North Central (Minneapolis & Fargo) NACM MidAmerica (Oklahoma City)

NACM South Atlantic

(Orlando, Carolinas, Virginia, Maryland, Delaware, Eastern PA, New Jersey & New York City)

NACM South Central (Louisville, Nashville & includes NACM Mid-South)

> NACM Southeast Unit (Atlanta)

NACM Southern Group (Birmingham)

NACM Southwest (Dallas & Shreveport)

#### **NACM Tampa**

Pacific Southwest Credit Association (San Diego, Colorado & New Mexico)